

Holistic Approach to Care Produces Promising Results

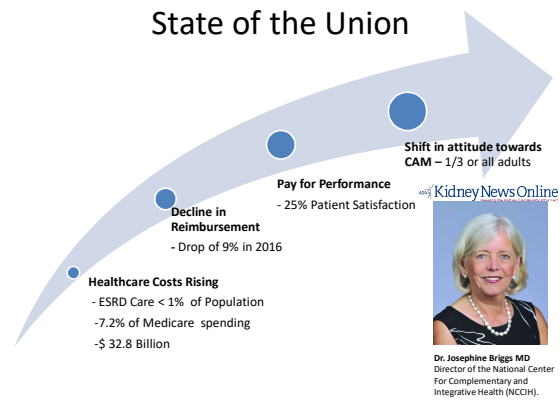
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Mancuso Home Program



An urban, high-volume PD clinic with > 100 patient census we are challenged with an increasing numbers of emergent start patients with multiple comorbidities, poor social support and limited knowledge base. Despite the challenges, the clinic is able to achieve a 5-star rating and is ranked in the top 1% of Fresenius in the Net Promoter Score

State of the Union

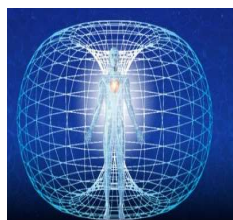


Paradigm Shift Towards Holistic Care

- **Adopting Jean Watson’s Theory of Human Caring**
 - Framework focused on preserving dignity and holistic care through traditional medicine and nontraditional healing modalities.
- **Patient Centered Care**
 - Voluntary daily prayer and intention setting to focus staff.
 - Use narratives and storytelling as a tool for understanding patients’ challenges.
 - Monthly support groups focused on connecting patients and family members with similar experiences.
 - A therapeutic milieu was created in a dedicated calm, quiet space for Healing Touch treatments.
 - Healing Touch Pilot study

Healing Touch

- Developed by Janet Mentgen RN in 1989, in collaboration with the AHNA (American Holistic Nurses Association). Multilevel education and certification.
- Focuses on removing energy congestion that accumulates in the body.
- Once these imbalances and disturbances are cleared, the energy channels resume their task of integrating the body, mind and soul to restore health and promote optimal healing



Healing Touch

- North American Nursing Diagnosis Association recognizes, “Disturbed Energy Field” as an approved nursing diagnosis under Domain 4 Activity/Rest.
- The Louisiana State Board of Nursing released a declaratory statement regarding the role and scope of practice for registered nurses performing Holistic Nursing Practices and Complimentary Therapies. In this statement is describes “Healing Touch” as within the scope of practice.

Healing Touch Pilot –Method

- In a pilot study, referred patients received 30-45 minute Healing Touch sessions with a BC-Healing Touch Practitioner
- Pre-Post Assessments
- Chief complaints included
 - Pain
 - Nausea
 - Depression
 - Anxiety
 - Fatigue

Mancuso Home Program: Healing Touch Pre-Treatment Evaluation

Date: _____ Name: _____
 Nurse: _____ Duration of the session: _____
 Vitals: BP _____ HR _____ Resp. _____ Temp _____
 Please circle a number next to each symptom to indicate how much it bothers patient now, from 0 (not at all) to 10 (extremely), please circle patients chief complaint.

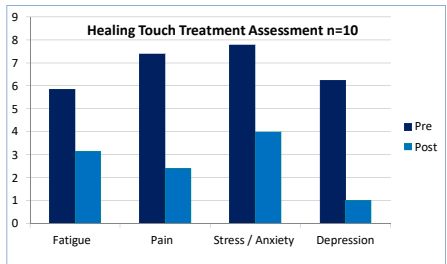
	Not at all Bothersome					Extremely Bothersome					
	0	1	2	3	4	5	6	7	8	9	10
Pain											
Fatigue											
Stress/Anxiety											
Nausea											
Depression											

If patient has some other problem, please state below and circle how much it bothers the patient.

Other _____ 0 1 2 3 4 5 6 7 8 9 10

Greenwich Hospital Integrative Medicine Program- Yale New Haven Health Systems Pilot Study 2006

Healing Touch Treatment Assessment n=10



	Pre Assessment	Post Assessment	Percent Improvement	p-Value t-test
Fatigue	5.86	3.14	46%	0.0028
Pain	7.40	2.40	68%	0.015
Stress / Anxiety	7.80	4.00	48%	0.0058
Depression	6.25	1.00	84%	0.0018

Limitations & Conclusions

- Results are subjective for Noetic Therapies
- Qualitative vs Quantitative Research
- Focus on identifying meaningful metrics
- Pilot to Incorporate Integrative Healing Arts and Patient Engagement to Impact KDQOL

References

- <https://innovation.cms.gov/initiatives/Comprehensive-ESRD-care/>
- <https://www.advisory.com/daily-briefing/2016/05/02/medicare-margins-projected-to-decrease>
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