

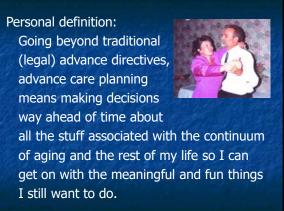


Advance Care Planning

A process that involves understanding, reflection, communication and discussion between a patient, family/health care proxy, and staff for the purpose of prospectively

- 1) identifying a surrogate
- 2) clarifying preferences
- 3) developing individualized plans for care near end of life"*

*Davison et al., AJKD 2007; 49:27-36



The Point

- Sense of control of the future
- Values & wishes respected
- Peace of mind
- Less burden on family
- Fewer conflicts & stress
- Less confusion
- Fewer "disconnects"
- Savings in time, energy & money
- Continuum of care



It's Not That Complicated

What Advance Care Planning ISN'T

- Legal documents only
- "Once and Done" forms
- Discussions in ICU
- Talking during a crisis
- Hospital admission question
- Senior citizens' issue
- Medical outcomes centric

What Advance Care Planning IS

- Ongoing conversation
- Holistic rather than medical focus
- Fluid & flexible decisions
- Lifelong process
- IDT involvement
- "Family" discussions
- Learning about diagnoses & treatments
- Shared understanding about what matters
- Life goal focused

Multi-generational She Did It For US! What I learned: POA Medical POA Personal Wishes Post Death Discussion Medical POA Post Death Discussion Post Death Discussion Multi-generational What I did: Not Convenient to Die Legal Documents for Continuity (passwords!) DNR, POA's Life Insurance Post Death Discussion

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Everyone's Baggage

- Culture/Religion
- Age
- Quality of life
- Fear
- Attitudes
- Upbringing
- Past experience/life events
- Denial
- A self fulfilling prophecy?
- Perception: Palliative care=Hospice=death

Professional Barriers

- Media impressions/politics
- Misinformation
- Lack of training
- Poor communication skills/discomfort
- Lack of integration into routine care
- Perceived patient loss of hope/giving up
- "Everyone else responsible" syndrome
- Failure or "saving patients is what we do"

Patient & Family Barriers

- It will upset my loved one
- He/she will think they are dying
- There's time to talk about that later
- I am not even sick
- That's for old people
- "I heard that...." (aka misconceptions)

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Overcoming Professional Barriers

- Initiate early, recurring discussions
- Start slowly and innocuously
- Incorporate into routine care
- Talk to patients about their life & goals
- Observe family dynamics
- Ask about "bad" healthcare experiences
- Embrace holistic care
- Educate patients in non didactic manner
- Don't assume patient knowledge
- "Walk the walk"



Practical Talking Tips

- Pick up on cues
- Let conversations just happen
- Use similar situations or current events
- Break the talk into smaller parts
- Add a little humor, if appropriate
- Avoid "pat" answers
- "Ask, tell, ask"



Patient & Family Action Plan Talk early and talk often Share your values and ideas about life Discuss what matters most to you Use life events as a springboard Write it down (meaningful scribbles) Share ideas in a non-morbid way >>>> Take advantage of similar situations (movies, articles...) Think about the quality of life that is acceptable to you Make a bucket list (& whittle away at it) Do the paper work, then share it & review it regularly Get details out of the way early (passwords, insurance...) Challenge your healthcare providers Educate yourself about care options Realize you talk about it, even if you think you don't

"Rights" of Advance Care Planning Talks Have the right conversation Covering the right information/topics With the right people At the right time In the right place In the right way Completing the right documentation

Development of the "Rights"

- Adaptation of "Rights of Medication Administration": giving the right medication, to the right person, in the right dose, at the right time, by the right route
- Use of definition of quality by Carolyn Clancy, MD, Director of AHRQ: "the right care, for the right person, at the right time"
- Inclusion of SPIKES protocol and RPA's suggested format for advance care planning

Resources

- The Conversation Project www.theconversationproject.org
- My Gift of Grace www.mygiftofgrace.com
- Project Talk www.projecttalk@hmc.psu.edu
- Talking it Over: Coalition for Compassionate Care of CA
- Farewell My Friend by Beatrice Toney Bailey www.farewellmyfriend.net
- Medical Care of the Soul by Bruce Bartlow, MD

Resources Coalition for Supportive Care OF KIDNEY PATIENTS www.kidneysupportivecare.org



